

**Reference and Adult Services User Group  
Thursday, April 26, 2007 10:00 a.m.  
Ripon Public Library**

Diane Disterhaft, Berlin  
Marjorie Brashier, Fond du Lac  
Lori Burgess, Fond du Lac  
Mary Leb, Fond du Lac  
Susan Ringer, Fond du Lac  
Daryl Rogers, Fond du Lac  
Kathy Hannah, Menasha  
Gretchen Raab, Neenah  
Julie Stobbe, Omro  
Janice Dibble, Oshkosh  
Jeannie McBeth, Oshkosh  
Desiree Bongers, Ripon  
Julie Waldvogel, Ripon  
Cindy Wallace, WCTS  
Marie Boleman, Westfield

**Welcome to all!** There was some discussion about what direction the group should take and what our role should be. We will cover topics of interest to those in adult services/reference positions. WALs/Winnefox will be involved as needed—we may have questions for WALs staff. There will be lots of sharing of ideas, which should be beneficial to all of us!

**Electronic Resources**

OPL would be interested and willing to provide training for staff of our electronic resources. Janice mentioned that Gale has a Fodor's product planned. Should we come up with suggestions for other electronic resources that the libraries would be interested in adding to our current list? Should WPLC or DPI consider supporting some of the sources all libraries would like to have? Electronic Resources—the website links—how are these selected? Who maintains the links?

**Reference Materials**

Reference materials at libraries may be available for checkout to their own patrons and for other libraries. Contact the library directly to request an item. Gretchen will contact Karen about the possibility of adding an item category that would allow for holds on select Reference materials and allow a 3-day checkout. Janice discussed the reorganization of reference materials at OPL, including weeding 2500 volumes! They are encouraging the use of reference books by students. They arrange reference materials topically in some subject areas, e.g., health, business, auto repair.

**Pharos**

Ripon uses a home-grown system to schedule Internet stations. We will have a demo of their product at the next RASUG (Reference and Adult Services User Group) meeting. This may be an affordable option (free!) for some libraries, although this product is not supported by WALs. Fond du Lac is looking for a product that will manage print, scheduling and filtering. Menasha is interested in the print management module for Pharos.

**Overdrive Downloadable Audio**

What's the status of marketing for overdrive? Initially we were asked to hold off on marketing/advertising this product/service because of the limited number of titles available. Is there something available to us now that the collection has grown? Has there been any progress allowing downloads to iPods?

**Playaways**—Kathy Hannah will demonstrate a Playaway at our next meeting.

**Web statistics**

Are there products available to show hits at particular websites. This may be difficult because all of our websites are different. Keetra may be able to set some things up?  
Drupal does provide these to some extent.

**Websites**

Dreamweaver recently went up in price, following their purchase by Adobe.  
See new homepages in progress: [beta.fdlpl.org](http://beta.fdlpl.org) and [beta.menashalibrary.org](http://beta.menashalibrary.org)  
Menasha will be offering a virtual tour on their website.  
How much support will WALs continue to provide for Drupal?

**Public Faxes**

Ripon sends faxes for \$1.00; they do not receive faxes for customers.  
OPL is looking into the possibility of a public fax machine.

We plan to meet every other month. Our next meeting will be at the Ripon Public Library.  
Topics: successful adult programming; demonstration of Ripon's Internet scheduling program;  
demonstration of Menasha's Playaways. (Will solicit other topics when we are closer to the meeting date.)

Subsequent meetings will be held at other libraries so we can tour other facilities.

*Submitted by Gretchen Raab, Neenah Public Library.*